

# Tulmur Holdings Pty Ltd



ABN: 46 002 373 239  
31 Brady Way, Leeton NSW 2705  
Ph: 02 6953 6011  
Email: [tulmur@iinet.net.au](mailto:tulmur@iinet.net.au)  
Website: [www.tulmur.com.au](http://www.tulmur.com.au)

OFFICE USE ONLY

- Credit Score .....
- Credit Limit .....
- Finance Charge applied
- Completed by .....

## Credit Application

Trading Name .....

ABN : .....

Company Name: .....

Sole Trader  Partnership  Company  No. of years Trading.....

Trading Address: .....

State: ..... Post Code: .....

Postal Address: .....

State: ..... Post Code: .....

Telephone: .....

Email for accounts: .....

Requested Credit Limit: .....

**Owners/Partners/Directors Information (attach list if more than 3):**

Full name of Applicant  
.....

Private Address:.....

Drivers Licence No:.....

Telephone:..... Email:.....

Full name of Applicant

.....

Private Address:.....

Drivers Licence No:.....

Telephone:..... Email:.....

Full name of Applicant

.....

Private Address:.....

Drivers Licence No:.....

Telephone:..... Email:.....

**Trade References**

Company Name.....

Address:..... Telephone:.....

Company Name.....

Address:..... Telephone:.....

**TERMS AND CONDITIONS:**

- **As the Applicant/s, I/we have the authority to agree to credit terms and conditions on behalf of the company/partnership/business.**
- **As the Applicant/s, to the best of my/our knowledge, the above company/partnership/business which I/we represent is in no financial difficulty at the time of signing this document and it is capable of paying all creditors.**
- **As the Applicant/s, I/we clearly understand and accept on behalf of the above company/partnership/business that:**
  - **payment terms are strictly limited to 30 days from the date of issue,**
  - **should the account exceed payment terms, I/We will be liable for finance charges of 1.5% per month,**
  - **should the account exceed payment terms and be passed over for collection, I/We will be liable for all costs including commissions, solicitor's fees, out of pocket**

expenses and interest from delivery to the date of full and final payment, payable monthly to Tulumur Holdings, at the overdraft rate charged by Tulumur Holdings' bankers,

- title of goods sold remains with Tulumur Holdings until all monies I/We owe to Tulumur Holdings are paid in full,
- responsibility of care and condition of the goods passes to Me/Us on delivery,
- Tulumur Holdings may exchange information with other credit providers (Section 18N(1)(b), Privacy Act 1988). I/We agree to Tulumur Holdings obtaining personal information about Me/Us from other credit providers, whose names I/We may have provided for Tulumur Holdings or that may be named in a credit report, for the purpose of assessing My/Our application for commercial credit made to Tulumur Holdings Pty Ltd.
- shortages and damages must be reported to Tulumur Holdings Pty Ltd by Me/Us withing 7 days of receipt of goods in writing.

I/We clearly understand and accept that should any money be outstanding for a period longer than 30 days, the whole amount owed will become personally guaranteed by me/us and in further confirmation of this irrevocable guarantee, I/we hereunder sign My/Our name(s) as personal guarantor(s) of the company/partnership/business.

I/we hereby declare that the information supplied to be true and correct and I/We clearly understand and accept the above terms and conditions and I have read and understood the terms and conditions on [www.tulumur.com.au](http://www.tulumur.com.au).

Name (print):.....

Signature:..... Date: .....

Full Name (print):.....

Signature:..... Date: .....

Full Name (print):.....

Signature:..... Date: .....

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## TERMS & CONDITIONS

Last Updated: 07/05/2024

Please read these Terms and Conditions carefully before requesting online access and placing orders with Tulmur Holdings. If you (being the person(s), Company or Business whose name is completed on the Credit Application or the legal entity that owns that name) purchase products from Tulmur Holdings Pty Ltd, you are agreeing to the terms and conditions.

### 1. Online Catalogue Access

1.1 Online catalogue access can be arranged by selecting the get 'Get Wholesale Pricing' <https://fieldfolio.com/tulmur/tulmur-holdings-2024-catalogue>. By requesting access, it is inferred that you agree to receiving promotional material.

### 1. Ordering

1.1 New Accounts are required to complete a Credit Application form available from [www.tulmur.com.au](http://www.tulmur.com.au)

1.2 Orders can be placed online, through a Sales Representative, via phone or email,

1.3 All orders must reach the minimum order value of \$50 (before GST and freight),

1.4 All prices are quoted in Australian Dollars without GST and may change without prior notification,

1.5 As an Existing Customer placing a new order, it is inferred that you agree to receiving promotional material unless already having selected to opt-out.

1.6 Items ordered that are temporarily out of stock, may be placed on back order and will be supplied as soon as is available. Backorders can be cancelled until such time that they are picked and packed. Backorders incur freight charges,

1.7 Tulmur Holdings reserves the right to deny credit terms of thirty (30) day accounts. In these instances, Pro-forma invoices will be offered. If your account has

been identified as requiring Pro-forma invoices, you will be contacted prior to the dispatch of goods,

1.8 Orders are firm, irrevocable and non-cancellable once collected. Tulumur Holdings reserves the right to charge a Processing Fee of 15% if an order is cancelled after being collected.

1.9 Due to photographic and screen limitations associated with the representation of products, some items may differ to a small extent (for example in colour) from the way they appear on the site,

## **2. Payment**

2.1 Payment must be made within thirty (30) calendar days of invoice,

2.2 Payments are accepted via BPAY, Apple Pay, Credit Card (Visa/Mastercard/AMEX), Cash, Cheque, Direct Deposit and International Transfer,

2.3 Payments via Credit Card incur service providers Surcharge Fee

2.4 All goods remain the property of Tulumur Holdings Pty Ltd until payment is received in full,

2.5 If an account exceeds payment terms, orders will be held, and credit facilities may be reviewed,

2.6 If an account exceeds payment terms, finance charges of 1.5% per month may be charged to the account,

2.7 Should the account exceed payment terms and be passed over for collection, you will become liable for all associated costs.

## **3. Delivery & Freight**

3.1 Orders are dispatched via Australia Post or Amarex, unless requested otherwise,

3.2 Freight is calculated and charged on weight and destination of the order.

3.3 Tulumur Holdings Pty Ltd cannot be held responsible for delivery times once the items are received by Australia Post and therefore may not be held liable for any losses, liabilities, costs, damages, charges or expenses arising out of late delivery,

3.4 Freight charges are generally 10% of the total invoice however depending on order volume & destination, freight charges may be as low as 5%.

3.5 Orders are generally dispatched within 3-10 business days however this may change due to high order volumes or delays in arrival of 'New' stock. Please note, this excludes Custom Made items.

#### 4. Returns & Credits

4.1 Credit claim requests must be notified to us within fourteen (14) days from receipt of goods. Otherwise, all goods are deemed to be received in good order,

4.2 Returns will only be accepted with *prior authorisation*. Only authorised returns of faulty goods will have their freight reimbursed. Any returns made without authorisation are unable to be reimbursed.

4.5 Change of mind returns must be authorised by a member of Tulumur Holdings Pty Ltd. Please note that for any change of mind returns, freight is not reimbursable & the cost of return is at your own expense.